

Tablet Waiter

An Electronic Restaurant Menu and Ordering System



www.tabletwaiter.com

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An Electronic Restaurant Menu and Ordering System



Tablet Waiter is an all in one solution for your restaurant or bar.

It is an electronic menu that allows your customers to place orders from their table. Orders are automatically sent to the kitchen

Tablet Waiter runs on most popular tablet computers and also gives store owners real time data on orders and earnings while freeing up waiters to provide better customer service.

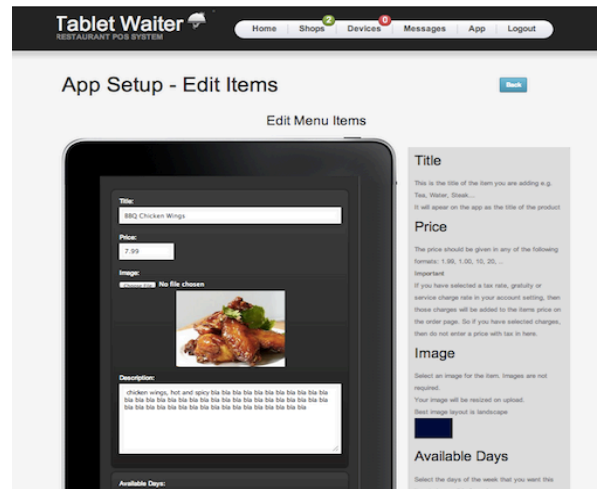
“Say Goodbye to Paper Menus!”

How It Works....

1.

**Register online at:
www.tabletwaiter.com**

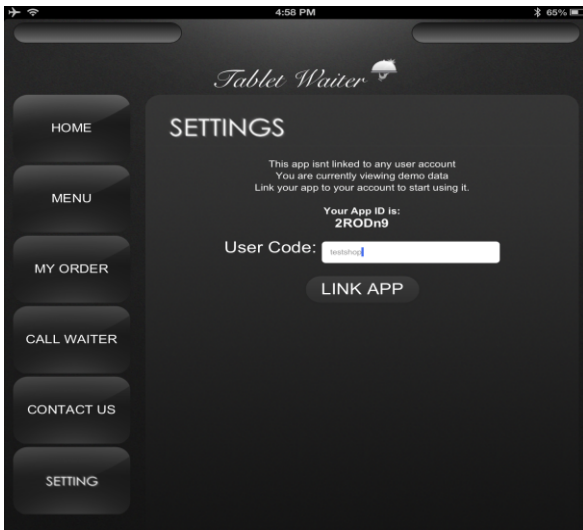
1. Create a shop / restaurant
2. Create your menu
3. Enter settings like color, language
4. Get your shop / restaurant link code



2.

Link your app to your account

1. Download the tablet waiter app from the app store
2. Link your app to your account
3. The app will download your menu



3.

Start using your app!

1. Distribute devices to customers, waiters, cashiers and kitchen staff
2. Start receiving orders !



Cool Features...

4 User Modes:

Customer

...puts customers in control of their orders

Kitchen

...kitchen staff receive orders and provide waiting time

Waiter

...waiters take and manage orders

Cashier

...preparation of bills & receipts

12 Languages

ARABIC

ARMENIN

CHINESE

ENGLISH

FRENCH

GERMAN

HUNGARIAN

PORTUGUESE

RUSSIAN

SPANISH

TURKISH

VIETNAMESE

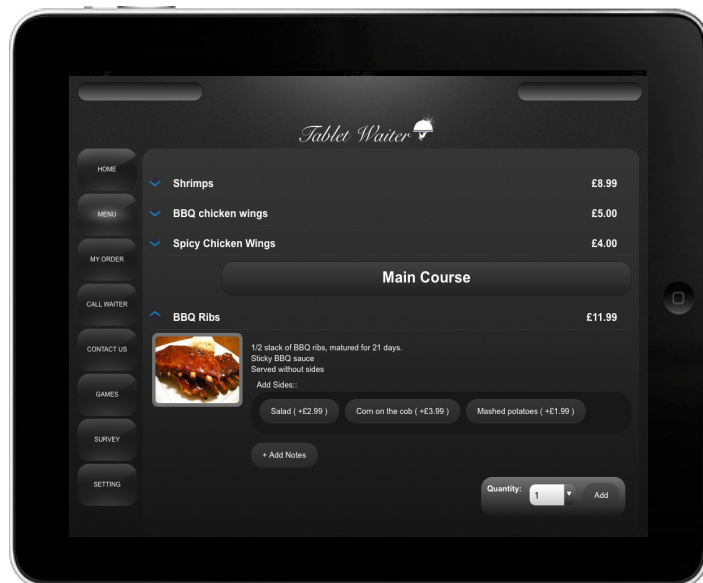
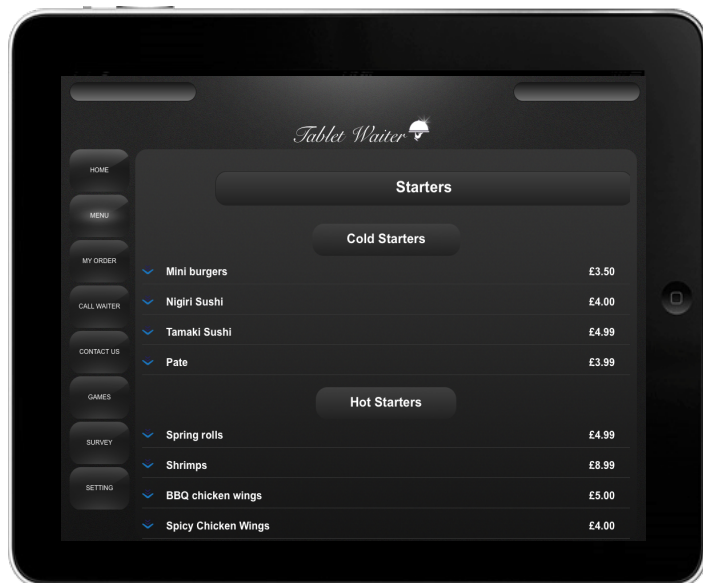
Enter your menu in different languages and let your customers choose their desired language

5 Exciting Colour Schemes!

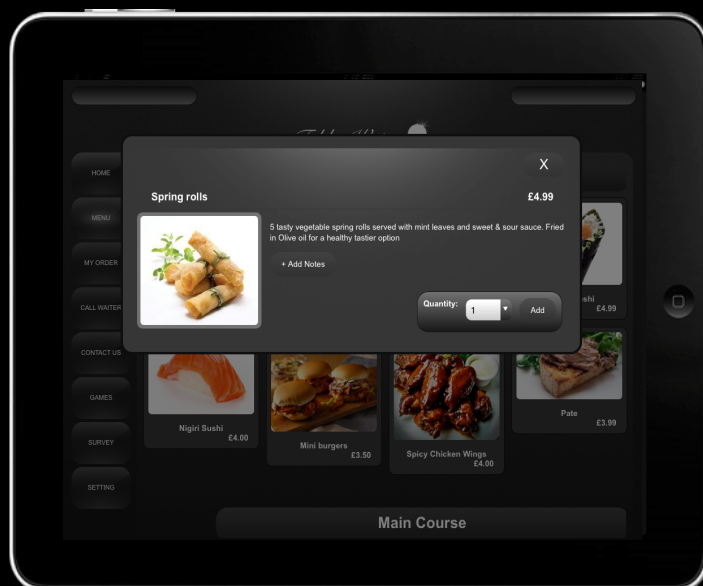


Menu Display....

Display As List

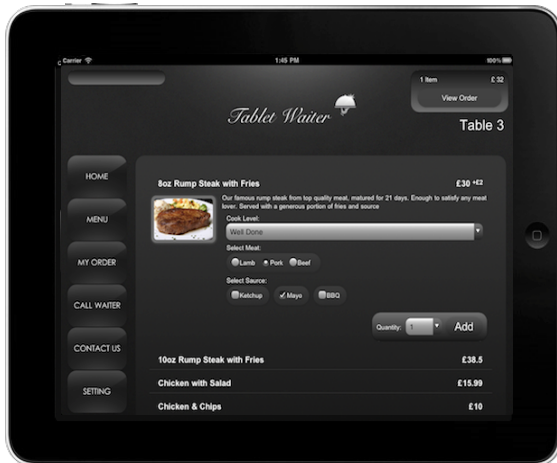


Display As Grid



Modes....

Customer Mode



Key Features:

- Used by customers at their table
- Add options to menu items before ordering
- Add notes / messages for each order
- Orders placed go directly to the kitchen app
- View total price including taxes and service charge before placing order
- Only available menu items are displayed to the customer

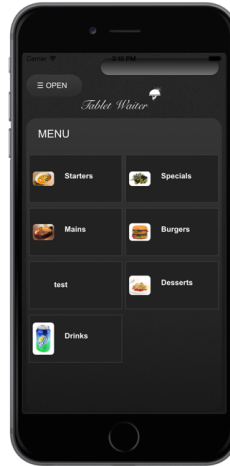
- Special items are displayed at set times
- Click on images to expand the image
- Call the waiter to your table via a button
- Real time order status update: waiting, started, ready & delivered
- Real time menu update: changes to the restaurant menu are updated on all devices immediately
- Customers can change the language of the app and menu to a language of their choice
- Customers can send emails to the restaurant via the app
- Customers request the bill at the touch of a button
- Device has to be assigned a table number
- **Adding extras or options to an item updates the items price immediately**
- Discounts are displayed to customers in real time
- Games are available to entertain customers
- Customer surveys / polls are available
- A welcome page with the restaurants personalized message, image and history is available
- Devices can be swapped during use, it will not affect outstanding orders
- Works in landscape and portrait modes
- User friendly design, designed to be easy to use
- Staff can change the apps role from the settings page.
- Settings page requires a password to access
- (Available roles: Waiter, Kitchen, Cashier and Customer)

Modes....

Waiter Mode

Features:

- Used by waiters
- Waiters can view all menu items
- Also available for iPhone and Android phones



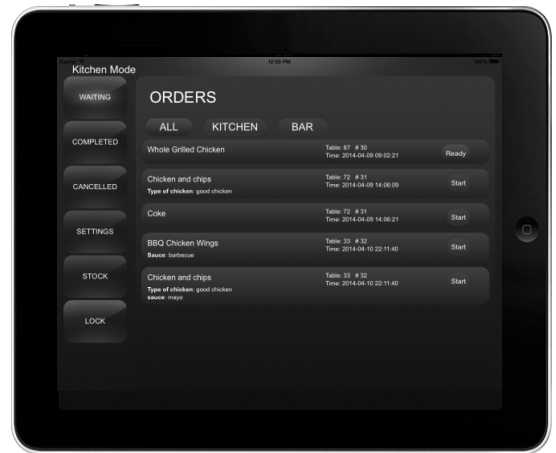
- Orders placed go directly to the kitchen app
- View total price including taxes and service charge before placing order
- Red button is displayed at the top when there is a pending customer callout
- Callout is displayed when kitchen item is ready
- Real time order status update: waiting, started, ready, delivered
- Real time menu update: changes to the restaurant menu are updated on all devices immediately
- The app language can be changed
- Customer bill requests are displayed as callout
- Devices can be swapped during use
- View a list of all devices in the restaurant and their state (battery level & connectivity)
- Menu items can be marked as out of stock or in stock which automatically updates all apps in all modes
- Login to any table and view outstanding orders
- Login to any table and place / delete orders on their behalf
- Device can be locked, requires staff password to unlock
- Works in landscape and portrait modes
- Staff can change the app's theme in the settings page. The restaurant owner sets the default theme
- Staff can change the apps role from the settings page.
- (Available roles: Waiter, Kitchen, Cashier and Customer)

Modes....

Kitchen Mode

Key Features:

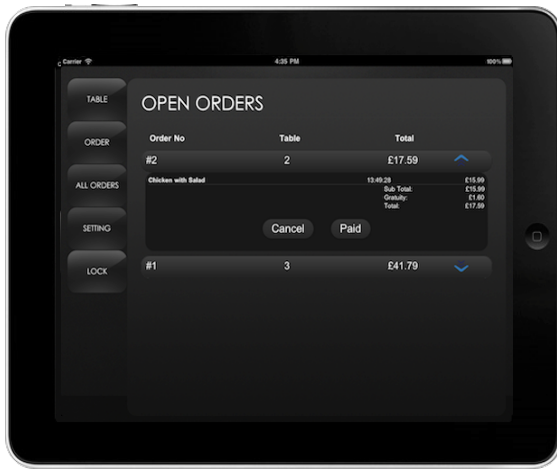
- Used by the kitchen staff / chef
- View all orders
- Update order items to: Started, Ready and Reopened
- Display all orders, kitchen item orders or bar item orders
- Triggers a waiter callout to come pick up the item when order is ready



- App checks for orders at regular intervals
- View all menu items and edit availability
- Menu items can be marked as out of stock or in stock which automatically updates all apps in all modes
- The app language can be changed
- Settings page requires a password to access
- Devices can be swapped during use
- Device can be locked, requires staff password to unlock
- Works in landscape and portrait modes
- User friendly design, designed to be easy to use
- Staff can change the app's theme in the settings page.
- Staff can change the apps role from the settings page.
- (Available roles: Waiter, Kitchen, Cashier and Customer)

Modes....

Cashier Mode



Key Features:

- Used by the cashier staff
- View all orders: Open, Paid & Cancelled orders
- Get total sales amount for a given period
- Print order receipts
- Mark orders as paid
- Cancel entire orders
- View order by table
- When an order item is updated to paid, it clears that tables app orders / reset

- Add discounts to orders (fixed amount discounts and percentage discounts)
- New orders are displayed immediately
- The app language can be changed
- Devices can be swapped during use
- Device can be locked, requires staff password to unlock
- Works in landscape and portrait modes
- User friendly design, designed to be easy to use
- Staff can change the app's theme in the settings page. The restaurant owner sets the default theme
- Staff can change the apps role from the settings page.
- (Available roles: Waiter, Kitchen, Cashier and Customer)

Other Features

- Stock control
- Collect customer surveys / polls
- Unique staff login password
- Customers can add notes / messages to orders
- Create menu items that are only displayed on given days or times
- Use the same menu items across multiple restaurants
- Add unlimited amount of items in your menu
- Available on the iPad, iPhone and Android devices (phones and tablets). Use a mixture of Android and iPads in the same restaurant
- Internet connectivity required for use
- Menu has to be created via the website
- The same license is used for all app modes
- Keep your current restaurant payment method. The app does not handle payment
- View your restaurant's sale online
- Easy to add new menu items and change prices
- Maintain multiple restaurant / shop menu easily in one place
- App has an API feature for integration



- Hide price mode for hospitality events
- 2 games available for customers to play while they wait (configurable)
- Newsletter registration feature
- Loyalty point system feature
- Add videos to the homepage of the app
- Kiosk mode – Pay before order
- Paypal HERE payment accepted in the app



Benefits...

- Eliminates waiting for the waiter to bring the menu
- Customers will always be viewing the latest menu
- Your customers can place orders without having to call the waiter
- The waiters will have more time to answer questions and provide better customer service
- Less time spent going between the floor and kitchen
- No waiting on customers to decide on order
- Check the status of an order without going to the kitchen
- No order mix up or mistakes from the waiter
- No human error with the order list



Tablet Waiter Lite

www.tabletwaiterlite.com



Tablet Waiter lite is an electronic menu for your bar or restaurant.

It allows your customers to view your menu while in your shop.
Your menu can be updated without the cost of reprinting.

All apps are connected to the cloud and update automatically.

Sold out items are automatically hidden from your menu at the touch of a button, so your customers only see what is available to buy.

Tablet Waiter lite runs on most popular tablet computers and is a cut down version of our tablet waiter app without the 'place order' functionality.

Tablet Waiter Lite

Features

- Display your menu on a tablet
 - Update your menu within minutes
 - Mark menu items as sold out / In stock via the app
 - Set up items that are only displayed at specific times or days
 - Enter your menu in different languages and let your customer choose their desired language
 - Display customer surveys / polls in the app for your customers
 - Available in Android and IOS
 - Use both Android and IOS devices in the same restaurant
 - Multiple themes to choose from
-
- **Internet connectivity required for setup and updating the menu**
 - **Once set up, internet connectivity is not required to view the menu**
 - **Cheaper licenses**
 - **Staff login section in app**
 - **Different font (text) size to choose from**
 - **Easy to use**

Tablet Waiter vs Tablet Waiter Lite

	Tablet Waiter	Tablet Waiter Lite
Available in Android and IOS	✓	✓
Unlimited number of menu item	✓	✓
Customisable	✓	✓
Devices not provided	✓	✓
No minimum contract	✓	✓
Real time sales report	✓	
Place orders via the app	✓	
Multiple app modes	✓	
Requires constant internet connection	✓	
Sales reporting tool	✓	
Customer survey / polls available	✓	✓
Multi language	✓	✓
Automatically update menu	✓	✓
Games to entertain customers	✓	✓
Website to create and edit menu	✓	✓

Contact Us

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Tablet Waiter Lite

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